

# Vendor Rating

A guide to the vendor rating: the weights, the purchase order, the ratings, the scorecard and the limits.

## 1. Start here

**In plain words:** Which vendor really delivers? The buyer remembers the one who was late twice, but nobody can prove it, and the vendor who is always three days late keeps getting the orders.

**Vendor Rating & Scorecard** measures it in Odoo Community: the **on-time delivery** and the **fill rate** of every purchase order, worked out from your receipts, a **quality and service rating** the buyer gives after the order, an **overall score** and a **grade**, and a **scorecard** that ranks your vendors for any period.

| Rank | Vendor          | Orders | Spent        | On-time (%) | Fill rate (%) | Quality (1-5) | Service (1-5) | Score | Grade | 27 |
|------|-----------------|--------|--------------|-------------|---------------|---------------|---------------|-------|-------|----|
| 1    | Green Furniture | 4      | \$ 11,300.00 | 100.0       | 100.0         | 4.8           | 4.8           | 98.8  | A     |    |
| 2    | Lignitex        | 4      | \$ 14,700.00 | 75.0        | 88.9          | 4.0           | 4.0           | 88.0  | B     |    |
| 3    | Lumber Inc      | 6      | \$ 11,300.00 | 86.7        | 86.7          | 3.8           | 3.0           | 76.0  | C     |    |
| 4    | Acorn Interiors | 5      | \$ 11,400.00 | 80.0        | 88.0          | 2.8           | 3.0           | 68.0  | D     |    |
| 5    | Exoco-Arbor     | 5      | \$ 11,400.00 | 80.0        | 88.0          | 2.0           | 1.8           | 51.0  | E     |    |

Vendors ranked by score

Rate Lumber Inc

Purchase order: P00008

Vendor: Lumber Inc

Date: Oct 23

Comment: Late and short

Quality of the goods: ★★☆☆☆

Service and communication: ★★☆☆☆

Rating: 2.50

Rated by: Mitchell Admin

Close

Rate after each order

| Brimstone, CA 94003<br>United States        |                 |        |              |             |               |         |         |       |       |
|---------------------------------------------|-----------------|--------|--------------|-------------|---------------|---------|---------|-------|-------|
| Vendor scorecard VSC/2026/0008              |                 |        |              |             |               |         |         |       |       |
| Vendor review 2026: 01/01/2026 - 01/30/2026 |                 |        |              |             |               |         |         |       |       |
| Rank                                        | Vendor          | Orders | Spent        | On-time (%) | Fill rate (%) | Quality | Service | Score | Grade |
| 1                                           | Green Furniture | 4      | \$ 11,300.00 | 100.0       | 100.0         | 4.8     | 4.8     | 98.8  | A     |
| 2                                           | Lignitex        | 4      | \$ 14,700.00 | 75.0        | 88.9          | 4.0     | 4.0     | 88.0  | B     |
| 3                                           | Lumber Inc      | 6      | \$ 11,300.00 | 86.7        | 86.7          | 3.8     | 3.0     | 76.0  | C     |
| 4                                           | Acorn Interiors | 5      | \$ 11,400.00 | 80.0        | 88.0          | 2.8     | 3.0     | 68.0  | D     |
| 5                                           | Exoco-Arbor     | 5      | \$ 11,400.00 | 80.0        | 88.0          | 2.0     | 1.8     | 51.0  | E     |

Grades: A (90 and above), B (75-89), C (60-74), D (40-59), E (30 and below). The score weights the service delivery, the fill rate and the ratings with the weights of the company.

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The printed scorecard

The vendors ranked by score, a rating after an order, and the printed scorecard.

**Tip:** The delivery figures come from your real receipts: nobody has to type them.

## 2. What you get

| Feature          | What it does                                                                                                                        |
|------------------|-------------------------------------------------------------------------------------------------------------------------------------|
| On-time delivery | Each confirmed order is on time or late: the date of its last receipt against the expected arrival, with a grace period you choose. |
| Fill rate        | How much of what was ordered was received, capped at 100%.                                                                          |
| Ratings          | After the order, give 1 to 5 stars for the quality of the goods and for the service.                                                |
| Score and grade  | A score from 0 to 100 and a grade A to D, with the weights of each criterion set in the company.                                    |
| Scorecard        | Every vendor of a period: orders, spend, on-time %, fill rate, ratings, score; ranked; with the orders behind each line.            |
| On the order     | A Delivery badge (on time, late, not due yet) and the fill rate, and a Rate the vendor button.                                      |
| On the vendor    | The score and grade of the last 12 months.                                                                                          |
| Print            | The scorecard as a PDF.                                                                                                             |
| Arabic           | Everything is translated and works right to left.                                                                                   |

### 3. Requirements

| Item        | Details                                                |
|-------------|--------------------------------------------------------|
| Odoo        | 19.0 (Community or Enterprise)                         |
| Apps needed | Purchase and Inventory ( <code>purchase_stock</code> ) |
| License     | OPL-1 (Odoo Proprietary License v1.0)                  |

## 4. Install

- 1 Unzip the package. Inside is `taqnix_vendor_rating.zip` ; unzip it to get the folder `taqnix_vendor_rating` .
- 2 Copy the folder into one of the `addons_path` folders of your Odoo server and restart Odoo.
- 3 Log in as an administrator, activate **Developer mode**, open **Apps** and press **Update Apps List**.
- 4 Remove the "Apps" filter, search **Vendor Rating & Scorecard** and press **Install**.

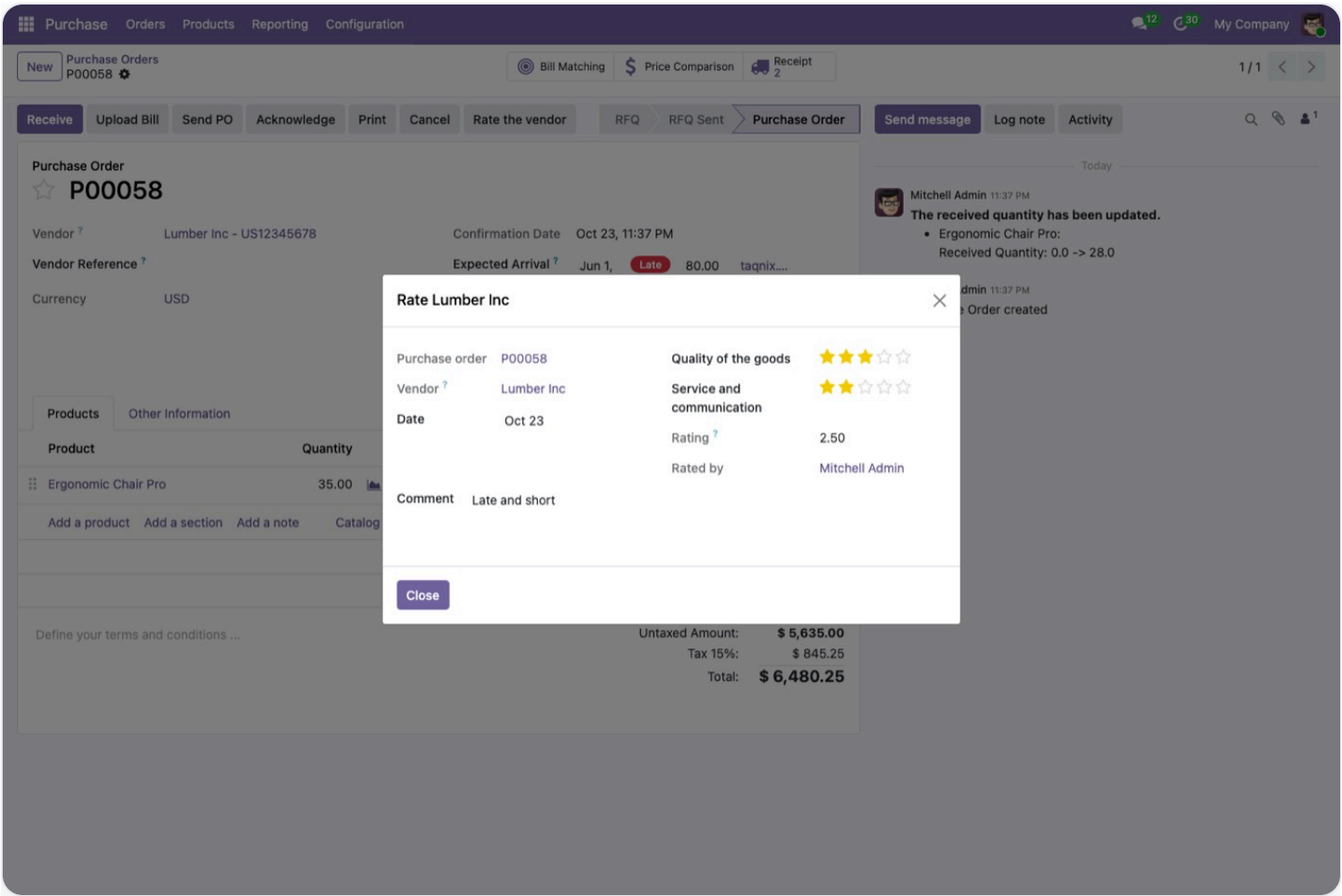
```
# or from the command line
./odoo-bin -c odoo.conf -d YOUR_DATABASE -i taqnix_vendor_rating --stop-after-init
```

## 5. Set the weights

**In plain words:** Open the company (**Settings** → **Companies** → **Vendor rating**). Choose the **weights** of the score (on-time delivery 40, fill rate 30, quality and service 30 by default, on any scale) and the **grace days**: a receipt up to that many days after the expected arrival still counts as on time.

## 6. On the purchase order

**In plain words:** Once an order is confirmed, the form shows a **Delivery** badge next to the expected arrival: **Not due yet**, **On time** or **Late**, and the **fill rate**. After the receipt, click **Rate the vendor** and give the stars.



Rating the vendor from the purchase order.

| Delivery    | Meaning                                                                                     |
|-------------|---------------------------------------------------------------------------------------------|
| Not due yet | The order is confirmed and its expected arrival has not passed.                             |
| On time     | Everything was received on or before the expected arrival (plus the grace days).            |
| Late        | It was received after, or it is overdue and not fully received (the days late are counted). |

**Tip:** Services and notes are ignored: only the goods you receive count.

## 7. The ratings

**In plain words:** Purchase → Reporting → Vendor ratings lists every rating, with the comment, and a pivot of the average rating by vendor and month.

| Purchase Orders Products Reporting Configuration |        |                  |                |                      |                           |                   |                        |                  |  |
|--------------------------------------------------|--------|------------------|----------------|----------------------|---------------------------|-------------------|------------------------|------------------|--|
| New Vendor ratings ⚙                             |        | Search...        |                |                      |                           | 1-21 / 21 < > ⌵ ⌶ |                        |                  |  |
| <input type="checkbox"/>                         | Date   | Vendor           | Purchase order | Quality of the goods | Service and communication | Rating            | Comment                | Rated by         |  |
| <input type="checkbox"/>                         | Oct 23 | Deco Addict      | P00069         | ★☆☆☆☆                | ★☆☆☆☆                     | 1.50              | Damaged boxes          | 👤 Mitchell Admin |  |
| <input type="checkbox"/>                         | Oct 23 | Deco Addict      | P00068         | ★★★☆☆                | ★☆☆☆☆                     | 2.50              |                        | 👤 Mitchell Admin |  |
| <input type="checkbox"/>                         | Oct 23 | Deco Addict      | P00067         | ★★☆☆☆                | ★☆☆☆☆                     | 1.50              |                        | 👤 Mitchell Admin |  |
| <input type="checkbox"/>                         | Oct 23 | Deco Addict      | P00066         | ★★☆☆☆                | ★☆☆☆☆                     | 2.00              | Half the order missing | 👤 Mitchell Admin |  |
| <input type="checkbox"/>                         | Oct 23 | Azure Interior   | P00065         | ★★★★☆                | ★★★★☆                     | 3.00              |                        | 👤 Mitchell Admin |  |
| <input type="checkbox"/>                         | Oct 23 | Azure Interior   | P00063         | ★★☆☆☆                | ★★★★☆                     | 2.50              |                        | 👤 Mitchell Admin |  |
| <input type="checkbox"/>                         | Oct 23 | Azure Interior   | P00062         | ★★★★☆                | ★★★★☆                     | 3.50              |                        | 👤 Mitchell Admin |  |
| <input type="checkbox"/>                         | Oct 23 | Azure Interior   | P00061         | ★★★★☆                | ★★★★☆                     | 3.00              |                        | 👤 Mitchell Admin |  |
| <input type="checkbox"/>                         | Oct 23 | Lumber Inc       | P00060         | ★★★★☆                | ★★★★☆                     | 3.50              |                        | 👤 Mitchell Admin |  |
| <input type="checkbox"/>                         | Oct 23 | Lumber Inc       | P00058         | ★★★★☆                | ★★☆☆☆                     | 2.50              | Late and short         | 👤 Mitchell Admin |  |
| <input type="checkbox"/>                         | Oct 23 | Lumber Inc       | P00057         | ★★★★☆                | ★★★★☆                     | 4.00              |                        | 👤 Mitchell Admin |  |
| <input type="checkbox"/>                         | Oct 23 | Lumber Inc       | P00056         | ★★★★☆                | ★★★★☆                     | 3.00              | Late: truck breakdown  | 👤 Mitchell Admin |  |
| <input type="checkbox"/>                         | Oct 23 | Lumber Inc       | P00055         | ★★★★☆                | ★★★★☆                     | 3.50              |                        | 👤 Mitchell Admin |  |
| <input type="checkbox"/>                         | Oct 23 | LightsUp         | P00053         | ★★★★☆                | ★★★★☆                     | 4.00              | Two cartons short      | 👤 Mitchell Admin |  |
| <input type="checkbox"/>                         | Oct 23 | LightsUp         | P00052         | ★★★★☆                | ★★★★☆                     | 4.50              |                        | 👤 Mitchell Admin |  |
| <input type="checkbox"/>                         | Oct 23 | LightsUp         | P00051         | ★★★★☆                | ★★★★☆                     | 4.00              |                        | 👤 Mitchell Admin |  |
| <input type="checkbox"/>                         | Oct 23 | Gemini Furniture | P00049         | ★★★★★                | ★★★★★                     | 5.00              |                        | 👤 Mitchell Admin |  |
| <input type="checkbox"/>                         | Oct 23 | Gemini Furniture | P00048         | ★★★★☆                | ★★★★★                     | 4.50              |                        | 👤 Mitchell Admin |  |
| <input type="checkbox"/>                         | Oct 23 | Gemini Furniture | P00047         | ★★★★★                | ★★★★★                     | 5.00              |                        | 👤 Mitchell Admin |  |
| <input type="checkbox"/>                         | Oct 23 | Gemini Furniture | P00046         | ★★★★★                | ★★★★☆                     | 4.50              |                        | 👤 Mitchell Admin |  |
| <input type="checkbox"/>                         | Oct 23 | Gemini Furniture | P00045         | ★★★★★                | ★★★★★                     | 5.00              | Perfect packaging      | 👤 Mitchell Admin |  |

The ratings.

## 8. The scorecard

**In plain words:** Purchase → Reporting → Vendor scorecards → New: choose the period and, if you want, a minimum number of orders, then **Compute**. Each vendor gets a line, ranked by score.

PurchaseOrdersProductsReportingConfiguration

1230My Company

New

Vendor scorecardsVSC/2026/0008

1/1<>

ComputePrint

DraftComputed

VSC/2026/0008

Vendor review 2026

FromJan 1

ToSep 30

At least this many orders3

CompanyMy Company

| Rank | Vendor           | Orders | Spend        | On time (%) | Fill rate (%) | Quality (1-5) | Service (1-5) | Score | Grade |  |
|------|------------------|--------|--------------|-------------|---------------|---------------|---------------|-------|-------|--|
| 1    | Gemini Furniture | 6      | \$ 31,325.00 | 100.0       | 100.0         | 4.8           | 4.8           | 99 %  | A     |  |
| 2    | LightsUp         | 4      | \$ 16,730.00 | 75.0        | 98.3          | 4.0           | 4.3           | 85 %  | B     |  |
| 3    | Lumber Inc       | 6      | \$ 31,325.00 | 66.7        | 96.7          | 3.6           | 3.0           | 76 %  | B     |  |
| 4    | Azure Interior   | 5      | \$ 23,450.00 | 0.0         | 94.3          | 2.8           | 3.3           | 46 %  | D     |  |
| 5    | Deco Addict      | 5      | \$ 23,450.00 | 0.0         | 66.0          | 2.0           | 1.8           | 31 %  | D     |  |

Send messageLog note

Today

Mitchell Admin 11:37 PM

Vendor scorecard created

The scorecard of a period.

| Column            | Meaning                                                                                           |
|-------------------|---------------------------------------------------------------------------------------------------|
| On time (%)       | The orders delivered on time, of the orders that were due.                                        |
| Fill rate (%)     | The average share of the ordered quantity that was received.                                      |
| Quality / Service | The average stars given, 1 to 5.                                                                  |
| Score and grade   | The weighted average of the criteria that have data: A from 90, B from 75, C from 60, D under 60. |

**In plain words:** The magnifier opens the orders behind a line. **Print** gives the scorecard as a PDF.



My Company  
8000 Marina Blvd, Suite 300  
Brisbane, CA 94005  
United States

## Vendor scorecard VSC/2026/0008

Vendor review 2026 - 01/01/2026 → 09/30/2026

| # | Vendor           | Orders | Spend        | On time % | Fill rate % | Quality | Service | Score | Grade |
|---|------------------|--------|--------------|-----------|-------------|---------|---------|-------|-------|
| 1 | Gemini Furniture | 6      | \$ 31,325.00 | 100.0     | 100.0       | 4.8     | 4.8     | 98.8  | A     |
| 2 | LightsUp         | 4      | \$ 16,730.00 | 75.0      | 98.3        | 4.0     | 4.3     | 84.5  | B     |
| 3 | Lumber Inc       | 6      | \$ 31,325.00 | 66.7      | 96.7        | 3.6     | 3.0     | 75.5  | B     |
| 4 | Azure Interior   | 5      | \$ 23,450.00 | 0.0       | 94.3        | 2.8     | 3.3     | 46.3  | D     |
| 5 | Deco Addict      | 5      | \$ 23,450.00 | 0.0       | 66.0        | 2.0     | 1.8     | 31.1  | D     |

Grades: A 90 and above, B 75, C 60, D under 60. The score weighs the on-time delivery, the fill rate and the ratings with the weights of the company.

123456789 info@yourcompany.com http://www.example.com

The printed scorecard.

## 9. Who can do what



| Limit              | Detail                                                                                                    |
|--------------------|-----------------------------------------------------------------------------------------------------------|
| Planned date       | The expected arrival of the order (the earliest of its lines) is the date the delivery is judged against. |
| Partial receipts   | An order that is not fully received after its date counts as late.                                        |
| No price criterion | The score covers delivery, fill rate and the ratings you give.                                            |

## 12. For developers

**In plain words:** Skip this chapter if you only use the module.

```
card = env['taqnix.vendor.score'].create({'title': 'Vendor review 2026', 'date_from': '20
card.action_compute()
[(l.rank, l.partner_id.name, l.score, l.grade) for l in card.line_ids]
order.action_rate_vendor() # opens the rating of a purchase order
partner.taqnix_vendor_score, partner.taqnix_vendor_grade
```

## 13. Troubleshooting

| Problem                               | What to do                                                           |
|---------------------------------------|----------------------------------------------------------------------|
| The score is 0 and has no grade       | None of the orders is due yet, and nothing is rated.                 |
| An order shows Late but was delivered | Check the expected arrival of the order and the date of the receipt. |
| A vendor is missing in the scorecard  | It has fewer orders than the minimum, or none in the period.         |
| Too strict on delivery                | Raise the grace days or lower the weight of the on-time delivery.    |

## 14. Updating and removing

Replace the folder with the new version, restart Odoo and run `-u taqnix_vendor_rating` . Your ratings and scorecards are kept.

## 15. Support

Installation help and bug fixes are included for 6 months, with lifetime updates. Contact us through the marketplace page where you bought the module or write to **support@taqnix.com** with your Odoo version and a screenshot.

## Changelog

### 1.0.0 – Initial release

- On-time delivery and fill rate of every purchase order from the receipts, with grace days
- Quality and service star ratings after the order
- Weighted score and grade A to D, weights in the company

- Vendor scorecard for any period, ranked, printable
- Score on the vendor, delivery badge on the order, Arabic translation, automated tests

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